

Verendus Uses Percona Support to Troubleshoot Tricky Database Issues



About the company

[Verendus](#) is part of [Progrits](#), a growing group of Nordic software companies offering specialized information systems for specific industries or functions. Progrits focuses on three main areas: automotive, e-commerce, and travel.

Verendus is a Scandinavia-based company offering a web-based, market-leading dealer-management system. More than 200 caravan industry customers use their software daily, across all areas of work, including vehicle sales, workshop, and point of sale system.

The challenge

Verendus was having multiple problems with their previous server host, resulting in frequent table and disk corruption. This was extremely stressful, causing numerous periods of downtime when they had no choice but to schedule production stops to repair the database and ensure all data was intact.

The solution

Percona was a reliable partner throughout this challenging period, significantly reducing Verendus' stress levels by providing constant, professional support in critical situations. Percona provided in-depth analysis of logs and configurations that enabled Verendus to optimize its database, allowing it to perform far more effectively. The adoption of Percona XtraBackup also ensured that Verendus could feel confident in their backups, and in the verification of those backups.

How Percona made a difference

Percona assistance enabled Verendus to solve their database corruption issues and ensure their host server was secure, allowing them to focus on a migration to Google Cloud.

"We rely on Percona expertise to help with upcoming challenges, trusting them to spot issues before they become a problem. This allows us to focus on adding value to our customers by developing the new features and schedule optimizations our system needs."

Nicklas Ring,
Developer/Operations Manager,
Verendus System AB

Verendus used Percona for:

- Professional support services and troubleshooting.
- Database issue identification, configuration, and optimization to improve performance.
- Implementation of **Percona XtraBackup**, which performs online non-blocking, tightly compressed, highly secure full backups on transactional systems, ensuring applications remain fully available during planned maintenance windows.