

# Percona Provides Database Solutions and Support, Allowing Tango Telecom to Focus on Core Business



## About the company

[Tango Telecom](#) is a leading global provider of monetization solutions for evolving mobile networks. The Tango Telecom Data Retail Engine, the Tango DRE™, is an end-to-end real-time monetization platform enabling operators to target new business models and new markets over 4G and 5G networks.

Tango Telecom's cloud-native and microservices-based solutions offer the agility to quickly monetize existing and future use cases, including roaming services, IoT, enterprise services, connected cars, and 5G services. Deployed at the core of some of the world's most demanding networks — including América Móvil, Telefónica, Airtel, Ooredoo, and the Axiata Group — Tango Telecom supports more than 180 live systems, serving 1 billion subscribers in more than 50 countries.

## The challenge

When deploying their latest application, Tango Telecom wanted to avoid any downtime and performance problems, which could threaten their reputation and profitability. Finding a reliable technology that ensured high availability and performance was crucial.

To combat potential issues, Tango Telecom deployed their business-critical application the [Tango DRE](#) on the cost-effective and robust MySQL clustering solution [Percona XtraDB Cluster](#).

*“Percona XtraDB Cluster is an essential database solution for our business. We utilize Percona support for queries and problems related to the database onsite. Percona makes working together easy. We continue to be impressed by their extensive experience and database knowledge.”*

**Allan Patterson,**  
Global Head of Support,  
Tango Telecom

## The solution

After extensive research, Tango Telecom selected Percona XtraDB Cluster (PXC) as the best fit for their business needs.

PXC is an open source, high availability MySQL solution that helps companies minimize unexpected downtime and data loss, reduce costs, and improve the performance and scalability of their database environments. PXC supports critical business applications in the most demanding public, private, and hybrid cloud environments.

The Percona Support team is on hand 24/7 to assist Tango Telecom with any problems, and ensure that their environment remains highly available and performant.

Tango Telecom, impressed by the quality and accuracy of product documentation, praises the responsive and knowledgeable Percona support team, which is always available to respond to issues or questions. "The support we receive from Percona is excellent," said Allan Patterson.

## How Percona made a difference

Percona provided Tango Telecom with a cost-effective database solution, coupled with superior support. This ensures that Tango Telecom's business-critical, revenue generating application stays online and performant, enabling Tango Telecom to focus their technology team's efforts on revenue-generating work instead.