

Let our team of experts supplement or backfill your team with:

- Expert care and monitoring
- Operationalized best practices
- Unique solutions for your exact requirements

Percona provides Remote DBA services for clients using:

- Percona Server® for MySQL
- MySQL® by Oracle
- MariaDB®
- IaaS and DBaaS including: Google Cloud® SQL, AWS RDS®, EC2®, and Rackspace® Cloud

...with more to come!



PERCONA

Remote DBA

Remote DBA Service for MySQL and MariaDB

Augment or outsource your database administration and leverage the industry's leading team of DBAs

As application use grows, our expectations for those applications also grow. We want applications to be always up, bug-free, easy-to-use, secure, and high-performance.

Applications need data, but database environments can be complicated by unoptimized queries, slow response times, unlocked security, incorrectly installed software and improperly configured settings. These problems can lurk in the shadows, waiting to hamper queries, strangle interactions and frustrate users with slow applications.

You need the right people to tackle the day-to-day database issues. Are your DBAs:

- Crushed by daily maintenance?
- Overwhelmed by bad performance?
- Baffled by high availability performance?
- Fighting for backup resources?
- Unable to initiate new projects?

Questions like these make planning your operations almost impossible.

The Percona Remote DBA service allows your organization to **outsource your MySQL® DBA needs**. Our experienced team of MySQL and MariaDB experts will take care of all of your organization's DBA needs on a fixed budget. We hire only highly experienced MySQL professionals with deep knowledge and experience running mission-critical deployments. Your database servers will receive **expert care and monitoring** at a **predictable price** that will allow you to rest assured that your database infrastructure is in great hands.

With Percona Remote DBA services, you'll:

- Notice immediate system performance improvements and dramatic reductions in critical incidents
- Gain access to our entire team of industry-leading data performance and DBA experts
- Save on personnel costs through cost-effective outsourcing and staff augmentation
- Get the peace of mind and confidence that comes from knowing your database is tuned and optimized
- Sleep well at night knowing your data systems are monitored around the clock for security and performance

Percona Remote DBA Service Advantages

Good DBAs are hard to find. At Percona, we have a lot of them.

Percona Remote DBA services provide comprehensive, around-the-clock remote administration of your most critical databases. We provide architecture and design advice, project assistance and outsourcing, database tuning and performance optimization, and 24x7x365 monitoring and alert response tailored to your specific environment.

The Percona Remote DBA Service Features Include:

- **Monitoring Alert Response and Resolution:** 24x7x365 monitoring and response to correct performance, availability, and critical security issues that may occur on your database servers
- **Database Backups:** Setup and monitor a best-in-class database backup suite that allows for seamless and efficient backups while preventing disruptions to your production environment
- **Backups Restoration:** Restore databases from your backups as needed using tools and techniques that enable point-in-time recovery across the entire server or a specific schema or table
- **Onboarding and Periodic Audits:** Perform an initial system audit, followed by periodic audits thereafter to provide both a health and security check of the monitored hosts
- **Proactive Tuning and Maintenance:** Update your systems to comply with our best practices for your most critical servers. Our teams frequently improve system utilization, resulting in lower infrastructure spending and TCO
- **Database and Systems Verification:** Optimize the configuration of OS, file system and database options
- **Sharding:** Setup and monitor sharding, including addition and removal of shards to allow you to flexibly scale your costs to optimize your stack
- **Unlimited Operational Tasks:** Includes database schema changes, indexing, minor version MySQL upgrades, restaging servers, and on demand query tuning
- **Provisioning and Configuration:** Using our public Ansible playbooks, we will help to provision any new gear you need, be it in the cloud or your own locations
- **15-Minute SLA:** 24x7x365 response for Severity 1 issues from our worldwide team of DBA experts

About Percona

Percona is the only company that delivers enterprise-class software, support, consulting and managed services solutions for both MySQL and MongoDB across traditional and cloud-based platforms that maximize application performance while streamlining database efficiencies. Our global 24x7x365 [consulting team](#) has worked with over 3,000 clients worldwide, including the largest companies on the Internet, who use MySQL, Percona Server, Amazon® RDS for MySQL, MariaDB® and MongoDB.

Contact Us Now

To learn more about Percona Remote DBA for MongoDB services and how we can help make your deployment a success, please contact us at [+1-888-316-9775](tel:+18883169775) (USA), [+44 203 608 6727](tel:+442036086727) (Europe) or have us [contact you](#).